

# USER MANUAL

## *ProLite*

### LCD Monitor

ENGLISH

#### *ProLite XUB2490HSUH*

Thank you very much for choosing the iiyama LCD monitor.

We recommend that you take a few minutes to read this comprehensive manual carefully before installing and switching on the monitor. Please keep this manual in a safe place for your future reference.



**Dear user, we congratulate you  
on the purchase of your iiyama LCD.**

For details on warranty and locally used pixel policies that apply directly after installation of your product please check the iiyama website.

**To report a fault, please contact  
your local support centre found at <https://iiyama.com>**

### Things to check before you call the iiyama information line

- | if the power cable is connected securely and turned on?
- | if the display has been turned on?
- | if the signal cable is connected securely and the correct input selected?
- | if the computer has been restarted with the display connected?
- | if the graphics card is correctly installed with the latest drivers possible?
- | if the correct native resolution has been selected via 'Display Properties'?
- | If the R/G/B signal configuration is correct?
- | if the displays On Screen Menu is shown?
- | if the correct brightness and contrast settings have been set?
- | if given display tolerances and compatibility have been considered?
- | if via the On Screen Menu you have performed a Factory Reset/Recall?

### Before reporting the screen defect, please prepare the following information/evidence:

- | model number \*
- | purchase receipt and serial number \*
- | name and address for collection
- | telephone/fax number, for availability during the day
- | convenient collection date (date, time)
- | short description of the defect

### Important Note:

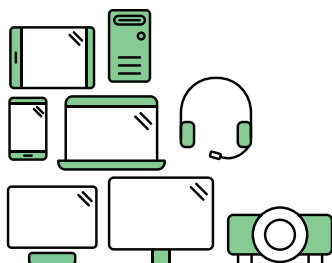
If there is no fault found in the collected equipment after inspection, the transferring party shall incur charges for transport and administration.

If you have checked all of the above and there is still no picture, call our information line for assistance in your country.

### Feedback on health and safety issues

If you have any health and safety concerns or questions about the product (including when using the product), please contact iiyama support through our website. You can also contact us by calling +31 204460404. After receiving your feedback, we will ask the responsible unit to handle it as soon as possible and a dedicated person will get back to you. Your feedback will also be recorded and incorporated into our evaluation for improvements

\* see the identification plate on the back of the case.



## Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

**This product is a better choice.** It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

### Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at **tcocertified.com**. On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

## CE MARKING DECLARATION OF CONFORMITY

This LCD monitor complies with the requirements of the EC/EU Directive 2014/30/EU "EMC Directive", 2014/35/EU "Low Voltage Directive", 2009/125/EC "ErP Directive" and 2011/65/EU "RoHS Directive".

The electro-magnetic susceptibility has been chosen at a level that gives correct operation in residential areas, business and light industrial premises and small-scale enterprises, inside as well as outside of the buildings. All places of operation are characterised by their connection to the public low voltage power supply system.

IYYAMA CORPORATION: Wijkemeerstraat 8, 2131 HA Hoofddorp, The Netherlands

Model No. : PL2490H



We recommend recycling of used product. Please contact your dealer or iiyama service center. Recycle information is obtained via the Internet, using the address: <https://iiyama.com>

You can access the Web page of different countries from there.

- We reserve the right to change specifications without notice.
- All trademarks used in this user manual are the property of their respective owners.
- Eprel registration number XUB2490HSUH-B2 : 2231064

# TABLE OF CONTENTS

FOR YOUR SAFETY .....	1
SAFETY PRECAUTIONS.....	1
SPECIAL NOTES ON LCD MONITORS .....	3
CUSTOMER SERVICE .....	3
CLEANING .....	4
BEFORE YOU OPERATE THE MONITOR.....	5
FEATURES.....	5
CHECKING THE CONTENTS OF THE PACKAGE .....	5
USING ARM OR STAND .....	6
FITTING AND REMOVAL OF STAND .....	8
CONTROLS AND CONNECTORS.....	9
CONNECTING YOUR MONITOR.....	10
DISCONNECTING YOUR MONITOR.....	11
COMPUTER SETTING .....	11
ADJUSTING THE HEIGHT AND THE VIEWING ANGLE .....	11
OPERATING THE MONITOR.....	12
ADJUSTMENT MENU CONTENTS.....	13
STANDBY FEATURE .....	22
TROUBLE SHOOTING .....	23
RECYCLING INFORMATION.....	24
APPENDIX .....	25
SPECIFICATIONS : ProLite XUB2490HSUH-B2 .....	25
DIMENSIONS.....	26
COMPLIANT TIMING .....	26

# FOR YOUR SAFETY

## SAFETY PRECAUTIONS

### WARNING

#### **STOP OPERATING THE MONITOR WHEN YOU SENSE TROUBLE**

If you notice any abnormal phenomena such as smoke, strange sounds or fumes, unplug the monitor and contact your dealer or iiyama service center immediately. Further use may be dangerous and can cause fire or electric shock.

#### **NEVER REMOVE THE CABINET**

High voltage circuits are inside the monitor. Removing the cabinet may expose you to the danger of fire or electric shock.

#### **DO NOT PUT ANY OBJECT INTO THE MONITOR**

Do not put any solid objects or liquids such as water into the monitor. In case of an accident, unplug your monitor immediately and contact your dealer or iiyama service center. Using the monitor with any object inside may cause fire, electric shock or damage.

#### **INSTALL THE MONITOR ON A FLAT, STABLE SURFACE**

The monitor may cause an injury if it falls or is dropped.

#### **DO NOT USE THE MONITOR NEAR WATER**

Do not use where water may be splashed or spilt onto the monitor as it may cause fire or electric shock.

#### **OPERATE UNDER THE SPECIFIED POWER SUPPLY**

Be sure to operate the monitor only with the specified power supply. Use of an incorrect voltage will cause malfunction and may cause fire or electric shock.

#### **PROTECT THE CABLES**

Do not pull or bend the power cable and signal cable. Do not place the monitor or any other heavy objects on the cables. If damaged, the cables may cause fire or electric shock.

#### **ADVERSE WEATHER CONDITIONS**

It is advisable not to operate the monitor during a heavy thunder storm as the continual breaks in power may cause malfunction. It is also advised not to touch the plug in these circumstances as it may cause electric shock.

### CAUTION

#### **INSTALLATION LOCATION**

Do not install the monitor where sudden temperature changes may occur, or in humid, dusty or smoky areas as it may cause fire, electric shock or damage. You should also avoid areas where the sun shines directly on the monitor.

#### **DO NOT PLACE THE MONITOR IN A HAZARDOUS POSITION**

The monitor may topple and cause injury if not suitably located. Please also ensure that you do not place any heavy objects on the monitor, and that all cables are routed such that children may not pull the cables and possibly cause injury.

## CAUTION

### MAINTAIN GOOD VENTILATION

Ventilation slots are provided to keep the monitor from overheating. Covering the slots may cause fire. To allow adequate air circulation, place the monitor at least 10cm (or 4 inches) from any walls. When removing the tilt stand, the ventilation slots on the back side of the monitor can be blocked. This may overheat the monitor and may cause fire or damage. Make sure to allow enough ventilation when removing the tilt stand. Operating the monitor on its back, side, upside down or on a carpet or any other soft material may also cause damage.

### DISCONNECT THE CABLES WHEN YOU MOVE THE MONITOR

When you move the monitor, turn off the power switch, unplug the monitor and be sure the signal cable is disconnected. If you do not disconnect them, it may cause fire or electric shock.

### UNPLUG THE MONITOR

If the monitor is not in use for a long period of time it is recommended that it is left unplugged to avoid accidents.

### HOLD THE PLUG WHEN DISCONNECTING

To disconnect the power cable or signal cable, always pull it by the plug. Never pull on the cable itself as this may cause fire or electric shock.

### DO NOT TOUCH THE PLUG WITH WET HANDS

Pulling or inserting the plug with wet hands may cause electric shock.

### WHEN YOU INSTALL THE MONITOR ON YOUR COMPUTER

Be sure the computer is strong enough to hold the weight of the monitor, otherwise, you may damage your computer.

### CAREFUL! PROTECT YOUR HANDS AND FINGERS

- Be careful not to hurt your fingers or hands when you change the height or the angle.
- Injury can occur if care is not taken to avoid finger contact with the displays base when adjusting the height.

### REMARK FOR 24/7 USAGE

This product is not specifically designed for 24/7 usage in all environments.

### REMARK SPECIFIC TO DESKTOP USE

This product is designed for desktop use, not for digital signage (electronic signboard) applications such as ceiling hanging or wall mounting.

### DO NOT TILT THE MONITOR DOWNWARD TOO FAR

To avoid potential screen damage such as LCD panel peeling from the bezel, ensure that the monitor does not tilt downward beyond its adjustable range.

### DO NOT USE ALCOHOL OR DISINFECTANTS ON THE MONITOR

Do not spray alcohol or disinfectants directly onto the monitor or use them near the monitor. Also, do not wipe the monitor with a cloth or sheet that contains alcohol or disinfectants. These may cause discoloration, deterioration, or cracking of the cabinet, damage to the surface treatment of the LCD panel, and deterioration of components.

## OTHERS

### ERGONOMIC RECOMMENDATIONS

To eliminate eye fatigue, do not operate the monitor against a bright background or in a dark room. For optimal viewing comfort, the monitor should be just below eye level and 40-60cm (16-24 inches) away from your eyes. When using the monitor over a prolonged time, a ten minute break every hour is recommended as looking at the screen continuously can cause eye strain.

## SPECIAL NOTES ON LCD MONITORS

The following symptoms are normal with LCD monitors and do not indicate a problem.

### NOTE

- When you first turn on the LCD monitor, the picture may not fit in the display area because of the type of computer that is used. In this case, adjust the picture position to the correct position.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen can be recovered slowly by changing the image or turning off the Power Switch for some hours.

## CUSTOMER SERVICE

### NOTE

If you have to return your unit for service and the original packaging has been discarded, please contact your dealer or iiyama service center for advice or replacement packaging.

# CLEANING

## WARNING

- If you drop any materials or liquids such as water into the monitor when cleaning, unplug the power cable immediately and contact your dealer or iiyama service center.
- For safety reasons, turn off the power switch and unplug the monitor before you clean it.

## CAUTION

- Do not spray alcohol or disinfectants directly onto the monitor or use them near the monitor. Also, do not wipe the monitor with a cloth or sheet that contains alcohol or disinfectants. These may cause discoloration, deterioration, or cracking of the cabinet, damage to the surface treatment of the LCD panel, and deterioration of components.
- To avoid potential damage on the monitor (LCD panel / cabinet / connector terminals) or accessories, never use the following strong solvents or cleaning sheets. These may cause discoloration, deterioration, or cracking of the cabinet, damage to the surface treatment of the LCD panel, and deterioration of components.

Benzine	Hypochlorous acid water
Thinner	Acidic or alkaline solvents
Alcohol	Wax
Bleach	Abrasives
Peroxide	Office equipment cleaner
Acetone	Glass cleaner
Methylene chloride	Tissue paper
Toluene	Wet tissue
Ammonia	Chemical cloth
Sodium hypochlorite solution (Chlorine bleach)	Cleaning paper
	etc.

## NOTE

- To protect the LCD panel, do not scratch or rub the screen with a hard object.
- Do not leave the LCD panel wet. If water droplets or the like get on it, immediately wipe it off with a dry, soft cloth. Leaving it on may cause discoloration or stains on the LCD panel. In addition, if moisture gets inside the monitor, it may cause damage.
- Touching the cabinet with any product made from rubber or plastic for a long time may cause degeneration or loss of paint on the cabinet.

## Regular care

Gently wipe the cabinet with a soft, dry and clean cloth. If your monitor is particularly dirty, soak the cloth in a mild detergent thoroughly diluted with water, wring it out tightly, and then wipe the dirt off. Then immediately wipe it with a soft, dry cloth.

## Alcohol disinfection

Alcohol disinfection may cause discoloration, deterioration, or cracking of the cabinet, damage to the surface treatment of the LCD panel, and deterioration of components. Instead, we recommend disinfecting your hands away from the monitor before and after use.

If you absolutely must disinfect the monitor with alcohol, please understand above warnings and cautions in advance. Also, avoid frequent alcohol disinfection.

# BEFORE YOU OPERATE THE MONITOR

## FEATURES

- ◆ Supports Resolutions up to 1920 × 1080
- ◆ High Contrast 1300:1 (Typical), Adv. Contrast Function Available, Brightness 250cd/m<sup>2</sup> (Typical)
- ◆ Quick Response Time 4ms (Gray to Gray)
- ◆ Blue Light Reducer
- ◆ Flicker Free
- ◆ Digital Character Smoothing
- ◆ Windows Hello-compatible Webcam
- ◆ 2 × 2W Stereo Speakers
- ◆ Ergonomic Design: TCO Certified
- ◆ Standby Feature
- ◆ VESA Mounting Standard (100mm×100mm) Compliant
- ◆ Keyhole for Security Lock

## CHECKING THE CONTENTS OF THE PACKAGE

The following accessories are included in your package. Check to see if they are enclosed with the monitor. If anything is missing or damaged, please contact your local iiyama dealer or regional iiyama office.

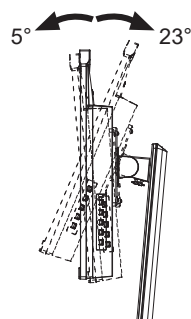
- |                 |                           |               |
|-----------------|---------------------------|---------------|
| ■ Power Cable * | ■ HDMI Cable              | ■ USB Cable   |
| ■ Stand-Neck    | ■ Stand-Base with a screw | ■ Screwdriver |
| ■ Safety Guide  | ■ Quick Start Guide       |               |

**CAUTION** \* All guarantees and warranties are void for any problems or damage caused by a power cable not supplied by iiyama.  
An approved power cable greater or equal to H05VVf, 3G, 0.75mm<sup>2</sup> must be used.

## USING ARM OR STAND

### CAUTION

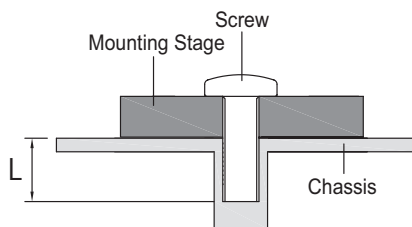
- This product is designed for desktop use, not for digital signage (electronic signboard) applications such as ceiling hanging or wall mounting.
- Before installation, make sure the display arm or desk arm stand is strong enough to hold the necessary weight of the monitor and the mount.
- The monitor angle should be within 23° upward and 5° downward. This product cannot be used facing upward or downward beyond this range.
- If the monitor is used (installed) at an angle more than 5° downward, the LCD may peel off from the bezel and fall, resulting in damage. In addition, such cases will not be covered by support or warranty.
- Regularly check the tightness of the screws. If the screws are not tight enough, the monitor may come off and cause injury or damage.



## < DISPLAY ARM OR DESK ARM STAND >

### CAUTION

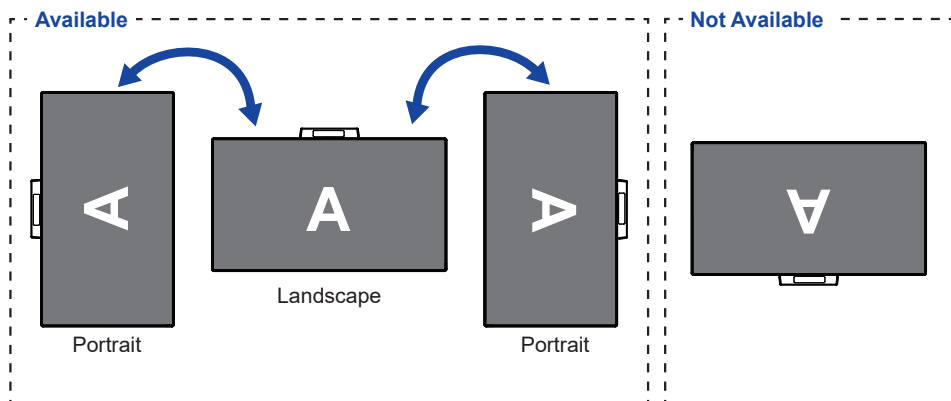
When you use with the display arm or desk arm stand, in consideration of thickness of the mounting stage, tighten the M4 Screws (4pcs) which "L" length is 8mm to fasten the monitor. Using the screw longer than this may cause electric shock or damage because it may contact with the electrical parts inside the monitor.



## < ROTATING THE MONITOR >

The monitor is designed to be compatible with both landscape and portrait modes. Portrait display must be adjusted using the display settings of the connected device.

**NOTE** The Webcam does not have the function to rotate the image.



### With Stand:

- NOTE**
- Adjust the monitor's height before panel rotation.
  - Attempting to rotate the panel forcibly without adjusting the stand height may cause damage to the panel or the stand.

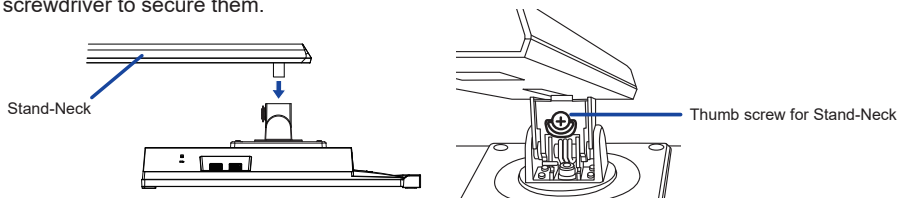
## FITTING AND REMOVAL OF STAND

### CAUTION

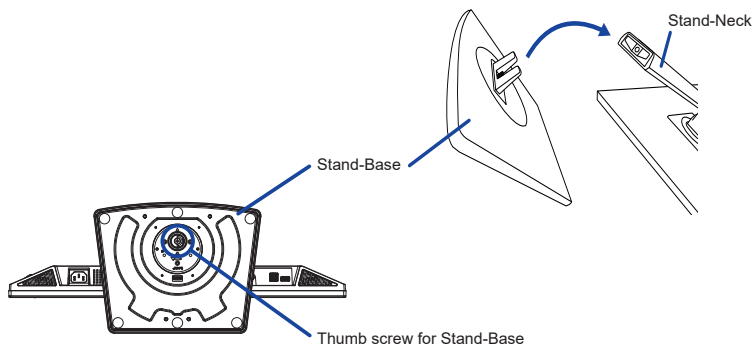
- Put the monitor on a stable surface. The monitor may cause injury or damage if it falls or is dropped.
- Do not give a strong impact to the monitor. It may cause damage.
- Unplug the monitor before removal or installation to avoid an electric shock or a damage.
- Regularly check the tightness of the screws. If the screws are not tight enough, the monitor may come off and cause injury or damage.

### <Installation>

- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- ② Install the Stand-Neck to the monitor and then tighten the 'thumb screw' with the provided screwdriver to secure them.



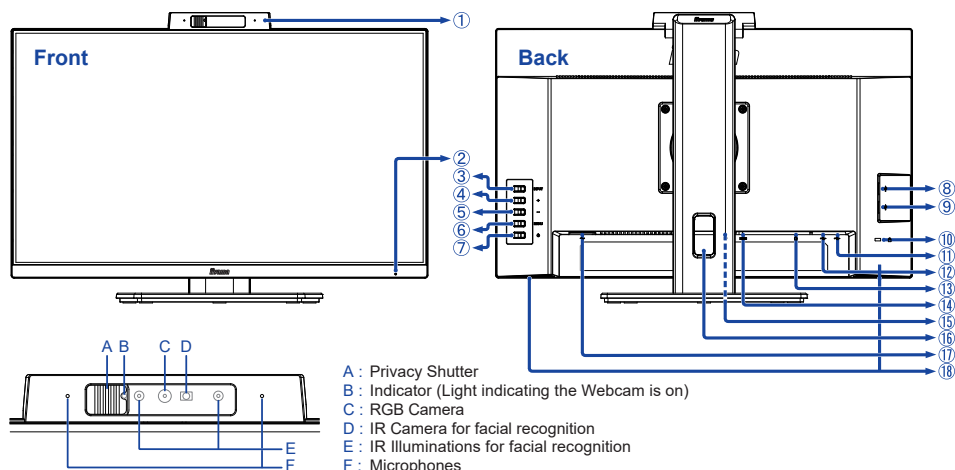
- ③ Install the Stand-Base to the Stand-Neck and then tighten the 'thumb screw' to secure them.



### <Removal>

- ① Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.
- ② Loosen the 'thumb screw' to remove the Stand-Base from the Stand-Neck.
- ③ Loosen the 'thumb screw' with the provided screwdriver to remove the Stand-Neck from the monitor.

# CONTROLS AND CONNECTORS



## ① Windows Hello Webcam

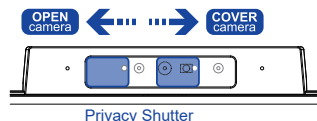
### NOTE

- The Webcam will not work if the monitor and computer are not connected with a USB cable.
- When using any communication app, set as follows.
  - Camera: Integrated Camera
  - Microphone: Realtek USB2.0 Audio
- By sliding the Privacy Shutter to cover the camera, you can prevent your images from being accidentally viewed while using the app, which helps with security measures and privacy protection.

## ② Power Indicator

### NOTE

- Blue: Normal operation
- Orange: Standby mode



## ③ Signal Select / Exit Button (INPUT)

## ④ + / Volume Button ( + )

## ⑤ - / Eco Button ( - )

## ⑥ Menu Button (MENU)

## ⑦ Power Button ( )

## ⑧ USB Downstream Connector ( USB3.2 Gen 1: 5Gbps, 5V, 900mA)

## ⑨ USB Downstream Connector ( USB3.2 Gen 1: 5Gbps, 5V, 900mA)

## ⑩ Keyhole for Security Lock ( )

### NOTE

- You can fasten a security lock and cable to prevent the monitor from being removed without your permission.

## ⑪ USB Downstream Connector ( USB3.2 Gen 1: 5Gbps, 5V, 900mA)

## ⑫ USB Upstream Connector ( )

## ⑬ Headphone Connector ( )

### NOTE

- Proper operation of connected external devices other than headphones is not guaranteed.

## ⑭ HDMI Connector (HDMI)

## ⑮ DisplayPort Connector (DP)

## ⑯ Cable Hole

## ⑰ AC Connector ( ~ : Alternating current)

## ⑱ Speakers

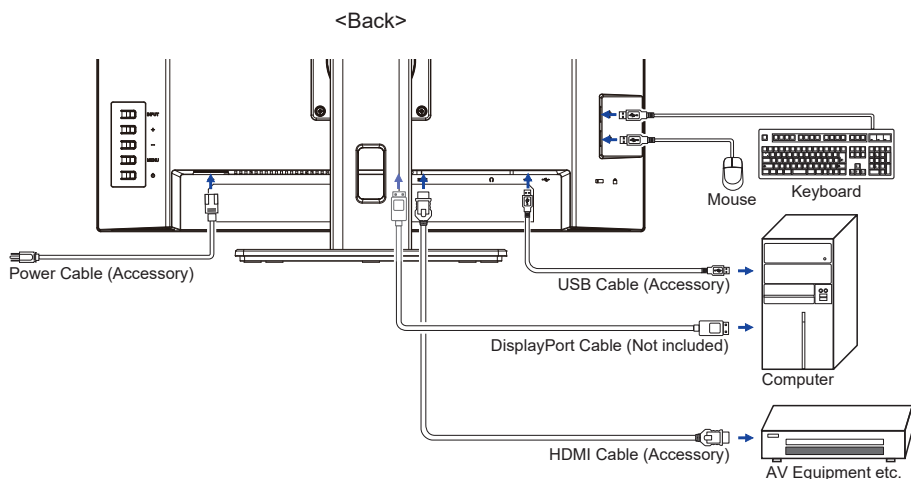
## CONNECTING YOUR MONITOR

- ① Ensure that both the computer and the monitor are switched off.
- ② Connect the computer to the monitor with the signal cable.
- ③ Connect the computer to the monitor with the USB Cable.
- ④ Connect the Power Cable to the monitor first and then to the power source.
- ⑤ Turn on your monitor and computer.

### NOTE

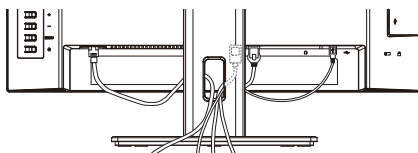
- Make sure that the building installation has a circuit breaker of 120/240V, 20A (maximum).
- The signal cables used for connecting the computer and monitor may vary with the type of computer used. An incorrect connection may cause serious damage to both the monitor and the computer. The cable supplied with the monitor is for a standard connector. If a special cable is required please contact your local iiyama dealer or regional iiyama office.
- The Class I pluggable equipment Type A must be connected to protective earth.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Excessive sound pressure from ear-/headphones can cause hearing damage/hearing loss.

[Example of Connection]



### [ Collect Cables ]

Put the cables through the cable hole to bundle them.



## DISCONNECTING YOUR MONITOR

- ① Ensure that both the computer and the monitor are switched off.
- ② Disconnect the power source first and then the Power Cable from the monitor.
- ③ Disconnect the USB Cable from the computer and the monitor.
- ④ Disconnect the signal cable from the computer and the monitor.

## COMPUTER SETTING

### ■ Signal Timing

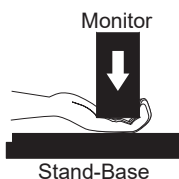
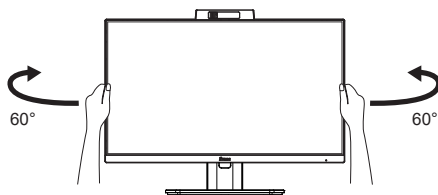
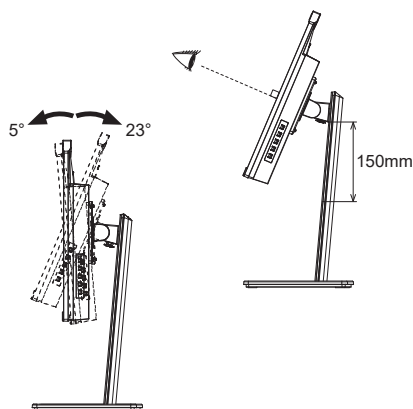
Change to the desired signal timing listed on page 26: COMPLIANT TIMING.

## ADJUSTING THE HEIGHT AND THE VIEWING ANGLE

- For optimal viewing it is recommended to position yourself directly opposite to the full face of the monitor, then adjust the monitor's height and angle to your own preference.
- Hold the panel so that the monitor does not topple when you change the monitor's height or angle.
- You are able to adjust the monitor's height up to 150mm, angle up to 60° right and left, 23° upward and 5° downward.

### NOTE

- Do not touch the LCD screen when you change the height or the angle. It may cause damage or break the LCD screen.
- Careful attention is required not to pinch your fingers or hands into the moving part of the stand when you change the height or the angle.
- Injury can occur if care is not taken to avoid finger contact with the displays base when adjusting the height.



# OPERATING THE MONITOR

To create the best picture, your iiyama LCD monitor has been preset at the factory with the COMPLIANT TIMING shown on page 26. You are also able to adjust the picture by following the button operation shown below.

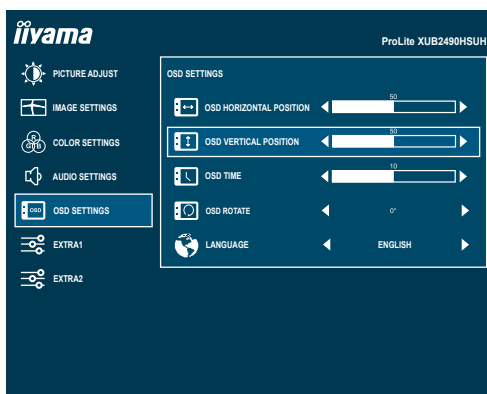
- ① **Press the MENU Button to start the On Screen Display feature. There are additional Menu items which can be switched by using the + / – Buttons.**



- ② **Select the Menu item which contains the adjustment icon relating to the adjustment you want to make. Press the MENU Button. Then, use the + / – Buttons to highlight the desired adjustment icon.**
- ③ **Press the MENU Button again. Use the + / – Buttons to make the appropriate adjustment or setting.**
- ④ **Press the INPUT Button to leave the Menu, and the settings you just made would be automatically saved.**

For example, to correct for OSD vertical position, select “OSD SETTINGS” of Menu item and then press the MENU Button. Then, select “OSD Vertical Position” by using the + / – Buttons and press the MENU Button again.

Then, use the + / – Buttons to change the OSD vertical position settings. The OSD vertical position should be changing accordingly while you are doing this.



When you press the INPUT Button to end the adjustment, all changes are saved in the memory.

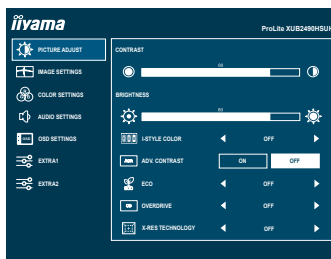
## NOTE

- When button operations are aborted during adjustment, On-Screen Display disappears when the time set for the “OSD Time” has passed. Also, the INPUT Button can be used to return previous menu and turn off the On-Screen Display.
- Any changes are automatically saved in the memory when the On Screen Display disappears. Turning off the power should be avoided while using the Menu.

## ADJUSTMENT MENU CONTENTS



### Picture Adjust



Adjustment Item	Problem / Option		Button to Press
Contrast * <sup>1</sup>	Too dull Too intense		 
Brightness * <sup>1,2</sup>	Too dark Too bright		 
i-Style Color * <sup>1</sup>	Off	Returns to a state set by color adjustment except i-Style Color.	
	Standard	For general windows environment and monitor default setting	
	Text	For text editing and viewing in a word processing environment	
	Internet	For internet environment	
	Game	For PC game environment	
	Movie	For movie and video environment	
	Sports	For sport environment	
Adv. Contrast * <sup>1</sup>	On	Increased Contrast Ratio	
	Off	Typical Contrast Ratio	
<b>NOTE</b> Adv. Contrast adjusts brightness according to the image, and improve the contrast ratio during movie playing.			
Eco * <sup>1</sup>	Off	Normal	
	Mode1	Brightness of back-light is reduced.	
	Mode2	Brightness of back-light is reduced more than Mode1.	
	Mode3	Brightness of back-light is reduced more than Mode2.	

**Direct**

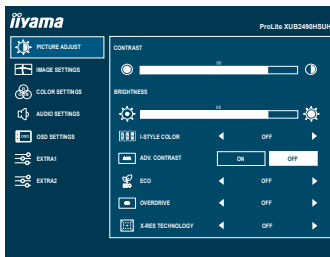
### Direct




You can skip the Menu items and directly display an option setting screen by using the following button operations.

- Eco: Press the – Button when the Menu is not displayed.



## Picture Adjust



Adjustment Item	Option		Button to Press
Overdrive <sup>*3</sup>	Off / 1 / 2 / 3 / 4 / 5 Improves the gray level response time of the LCD panel. A higher level results in a faster response time.		  
X-Res Technology	Off	Normal	
	Soft	Enhances the picture edge.	
	Middle	Enhances the picture edge more than the Soft option.	
	Hard	Enhances the picture edge more than the Middle option.	

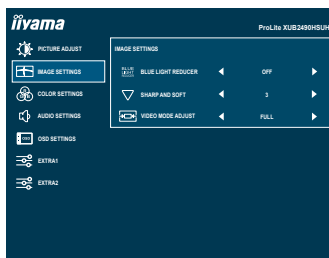
<sup>\*1</sup> Adjustments and settings may not be possible due to other items that are enabled. See page 21 Function Correlation Matrix for more details.

<sup>\*2</sup> Adjust the Brightness when you are using the monitor in a dark room and feel the screen is too bright.

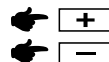
<sup>\*3</sup> When Overdrive is activated, some level of image retention will be caused.



## Image Settings



Adjustment Item	Problem / Option		Button to Press
Blue Light Reducer <sup>*1</sup>	Off	Typical	
	Mode1	Blue light is reduced.	
	Mode2	Blue light is reduced more than Mode1.	
	Mode3	Blue light is reduced more than Mode2.	
Sharp and Soft	1 2 3 4 5 6 You can change the picture quality from 1 to 6 (sharp to soft). Press the + Button to change the picture quality in numerical order. Press the – Button to change the picture quality in reverse numerical order.		
Video Mode Adjust <sup>*2,3</sup>	Full	Expansion display	
	Aspect	Expansion display of Aspect	



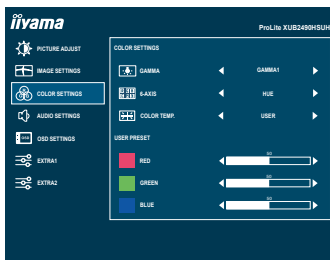
<sup>\*1</sup> Adjustments and settings may not be possible due to other items that are enabled. See page 21 Function Correlation Matrix for more details.













<sup>\*2</sup> It can display in the center of the screen with a 4:3, 5:4 or 16:10 aspect ratio when input video resolution is 4:3, 5:4 or 16:10.

<sup>\*3</sup> Disabled when Adaptive Sync is activated.



## Color Settings


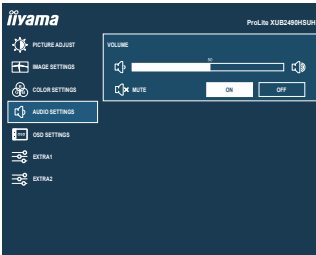






Adjustment Item	Problem / Option		Button to Press	
Gamma * <sup>1</sup>	Gamma1	Normal		
	Gamma2	Dark		
	Gamma3	High contrast		
6-Axis * <sup>1,2</sup>	Hue	Red	Too weak Too strong	   
		Yellow		
		Green		
		Cyan		
		Blue		
		Magenta		
	Saturation	Red	Too weak Too strong	   
		Yellow		
		Green		
		Cyan		
		Blue		
		Magenta		
Color Temp. * <sup>2,3</sup>	User	Red	Too weak Too strong	   
		Green		
		Blue		
	Warm	Warm color		
	Normal	Normal color		
	Cool	Cool color		

<sup>\*1</sup> Disabled when i-Style Color is activated.

<sup>\*2</sup> Disabled when Blue Light Reducer is activated.


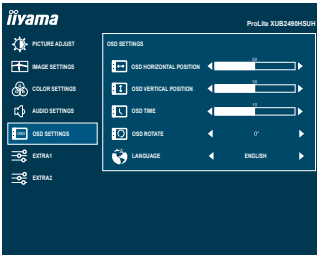
















<sup>\*3</sup> Disabled when Adv. Contrast is activated.

<div>  <b>Audio Settings</b> </div> <div>  </div>		
Adjustment Item	Problem / Option	Button to Press
Volume <b>Direct</b>	Too soft Too loud	   
Mute	On	Turns off the sound temporarily.
	Off	Returns the sound volume to the previous level.

## Direct

You can skip the Menu items and directly display an adjustment scale by using the following button operations.

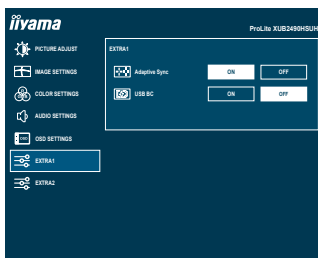
- Volume: Press the + Button when the Menu is not displayed.

 <b>OSD Settings</b>					
Adjustment Item	Problem / Option			Button to Press	
OSD Horizontal Position	OSD is too left OSD is too right			   	
OSD Vertical Position	OSD is too high OSD is too low			   	
OSD Time	You can set the OSD display duration time between 5 and 60 seconds.			   	
OSD Rotate *	Rotates the OSD. 0° / +90° / -90°			   	
Language	English	English	Nederlands	Dutch	
	Deutsch	German	Polski	Polish	
	Español	Spanish	Português	Portuguese	
	Français	French	Русский	Russian	
	Italiano	Italian	Česky	Czech	
	日本語	Japanese			

\* +90°: Appropriate for portrait mode with the monitor rotated to the right.

-90°: Appropriate for portrait mode with the monitor rotated to the left.

# Extra1

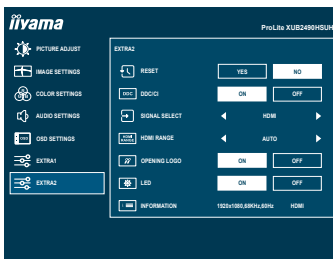


Adjustment Item	Option	
Adaptive Sync *	On	Enables Adaptive Sync function.
	Off	Disables Adaptive Sync function.
USB BC	On	USB devices can be charged even when the monitor is not connected to a working computer with the included USB cable.
	Off	USB devices cannot be charged when the monitor is not connected to a working computer with the included USB cable.

**NOTE** When the monitor is turned off, USB devices cannot be charged even when the USB BC function is on.

\* Adjustments and settings may not be possible due to other items that are enabled. See page 21 Function Correlation Matrix for more details.

## Extra2



Adjustment Item		Option
Reset	Yes	Factory-preset data is restored.
	No	Returns to Menu.
DDC/CI	On	Enables DDC/CI function.
	Off	Disables DDC/CI function.
Signal Select <b>Direct</b>	Auto	Searches for an available input source and select automatically.
	HDMI	Selects the HDMI input.
	DP	Selects the DisplayPort input.
<b>NOTE</b> "Auto" function enables automatic selection of the input sources available. The input source from the computer in standby mode can not be selected. If you manually select one of the input sources, the other source is not automatically selected.		
HDMI Range *	Full Range	For full-range color scale signal
	Limited Range	For limited color scale signal
	Auto	Select the HDMI Range automatically.
Opening Logo	On	Opening Logo "iiyama" is On.
	Off	Opening Logo "iiyama" is Off.
LED	On	The Power Indicator is turned On.
	Off	The Power Indicator is turned Off.
<b>NOTE</b> Turn Off the Power Indicator when you are bothered by the light.		
Information	Displays the information regarding the current input signal coming from the graphic card in your computer.	
	<b>NOTE</b> See your graphic card user guide for more information about changing the resolution and refresh rate.	

\* Available for the HDMI input only.

### Direct

You can skip the Menu items and directly display an option setting screen by using the following button operations.

- Signal Select: Press the INPUT Button when the Menu is not displayed.



## • Lock Mode

### <OSD menu>

When the monitor is powered off, press and hold the MENU Button and power on the monitor to lock/unlock the OSD menu.

### <Power Button / OSD menu>

When the Menu is not displayed, press and hold the MENU Button for 10 seconds to lock/unlock the Power Button / OSD menu at the same time.

## ■ Function Correlation Matrix

Selected item Active item	Picture Adjust					Image Settings	Extra1
	Contrast	Brightness	i-Style Color	Adv. Contrast	Eco	Blue Light Reducer	Adaptive Sync
i-Style Color	—	—		—	—	—	—
Adv. Contrast	—	—	—		—	—	—
Eco	✓	—	—	—		—	✓
Blue Light Reducer	✓	✓	—	—	—		✓
Adaptive Sync	✓	✓	—	—	✓	✓	

✓ : Available

— : Not available

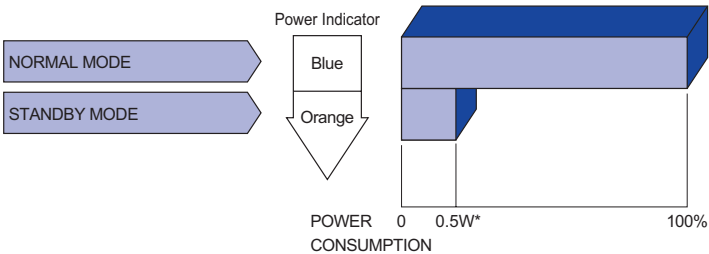
# STANDBY FEATURE

This product features the standby function. When activated, it automatically reduces unnecessary power consumption of the monitor when your computer is not in use.

There is a standby step the monitor takes as described below. The standby function, including any timer settings is configured by the operating system. Check your operating system manual for information on how this can be configured.

## Standby Mode

When the video signal from the computer is off, the monitor enters into Standby Mode which reduces the power consumption to 0.5W or less\*. The screen becomes dark, and the power indicator turns to orange. From Standby Mode, the image reappears in several seconds when either the keyboard or the mouse are touched again.



\* When the USB devices are not connected.

# TROUBLE SHOOTING

If the monitor fails to operate correctly, please follow the steps below for a possible solution.

1. Perform the adjustments described in OPERATING THE MONITOR, depending on the problem you have. If the monitor does not get a picture, skip to 2.
2. Consult the following items if you cannot find an appropriate adjustment item in OPERATING THE MONITOR or if the problem persists.
3. If you are experiencing a problem which is not described below or you cannot correct the problem, discontinue using the monitor and contact your dealer or iiyama service center for further assistance.

Problem	Check
① The picture does not appear.  (Power indicator does not light up.)  (Power indicator is blue.)  (Power indicator is orange.)	<input type="checkbox"/> The Power Cable is firmly seated in the socket. <input type="checkbox"/> The Power Button is turned ON. <input type="checkbox"/> The AC socket is live. Please check with another piece of equipment.  <input type="checkbox"/> If the blank screen saver is in active mode, touch the keyboard or the mouse. <input type="checkbox"/> Increase the Contrast and/or Brightness. <input type="checkbox"/> The computer is ON. <input type="checkbox"/> The Signal Cable is properly connected. <input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.  <input type="checkbox"/> If the monitor is in standby mode, touch the keyboard or the mouse. <input type="checkbox"/> The computer is ON. <input type="checkbox"/> The Signal Cable is properly connected. <input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.
② The screen is not synchronized.	<input type="checkbox"/> The Signal Cable is properly connected. <input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.
③ The screen position is not in the center.	<input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.
④ The screen is too bright or too dark.	<input type="checkbox"/> The video output level of the computer is within the specification of the monitor.

## Problem

## Check

- |                                       |  |
|---------------------------------------|--|
| ⑤ The screen is shaking.              | <input type="checkbox"/> The power voltage is within the specification of the monitor.                             |
| ⑥ No sound.                           | <input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.             |
| ⑦ The sound is too loud or too quiet. | <input type="checkbox"/> The audio equipment (computer etc.) is ON.  |
|                                       | <input type="checkbox"/> The Volume is turned up.  |
|                                       | <input type="checkbox"/> The Mute is OFF.  |
|                                       | <input type="checkbox"/> The audio output level of the audio equipment is within the specification of the monitor. |
|                                       | <input type="checkbox"/> The audio output level of the audio equipment is within the specification of the monitor. |

## RECYCLING INFORMATION

For better environment protection please don't dispose your monitor.  
Please visit our web site: <https://iiyama.com> for monitor recycling.

# APPENDIX

Design and specifications are subject to change without prior notice.

## SPECIFICATIONS : ProLite XUB2490HSUH-B2

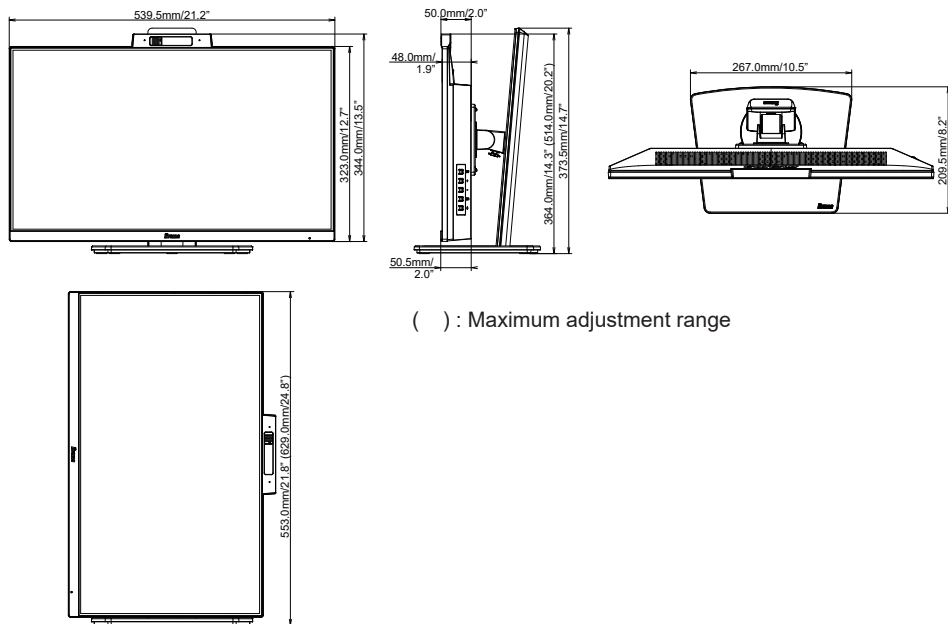
Size Category	24"	
LCD Panel	Panel technology	IPS (In-Plane-Switching)
	Size	Diagonal: 23.8" (60.5cm)
	Pixel pitch	0.275mm H × 0.275mm V
	Brightness	250cd/m <sup>2</sup> (Typical), 155cd/m <sup>2</sup> (Default / Energy Saving)
	Contrast ratio	1300 : 1 (Typical), Advanced Contrast Function Available
	Viewable angle	Right / Left: 89° each, Up / Down: 89° each (Typical)
	Response time	4ms (Gray to Gray)
Display Colors	Approx. 16.7 Million	
Sync Frequency	HDMI: Horizontal: 30.0-115.0kHz, Vertical: 48-100Hz DisplayPort: Horizontal: 30.0-115.0kHz, Vertical: 48-100Hz	
Native Resolution	1920 × 1080, 2.1 MegaPixels	
Support max. resolution	1920 × 1080, 100Hz	
Input Connector	HDMI × 1, DisplayPort × 1	
Input Video Signal	HDMI, DisplayPort	
USB Standard	USB3.2 Gen 1 (5Gbps, DC5V, 900mA)	
Number of USB Ports	1 Upstream: Type-B	
Connector shape	3 Downstream: Type-A	
Headphone Connector <sup>*1</sup>	ø 3.5mm mini jack (Stereo)	
Speakers	2W × 2 (Stereo speakers)	
Maximum Screen Size	527.0mm W × 296.5mm H / 20.7" W × 11.7" H	
Power Source	100-240VAC, 50/60Hz, 1.5A	
Power Consumption <sup>*2</sup>	15W (Typical), 14W (Default / Energy Saving) Standby mode: 0.5W maximum, Off mode: 0.3W maximum	
Dimensions	539.5 × 364.0 × 514.0 × 209.5mm / 21.2 × 14.3 - 20.2 × 8.2" (W×H×D)	
Net Weight	4.9kg / 10.8lbs	
Height Adjustment Range	150mm	
Angle	Tilt: Upward: 23°, Downward: 5° Swivel: Left / Right: 60° each Rotation: Clockwise / Counterclockwise: 90° each	
Webcam	Windows Hello compatible, 5 MegaPixels / 30fps, Autofocus, Built-in Mic, Field of View Horizontal: 75° / Vertical: 60°	
Environmental Considerations	Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 90% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)	
EPEAT Bronze	Visit <a href="http://www.epeat.net">www.epeat.net</a> for the registration status in your country	
Approvals	TCO Certified, CE, UKCA, TÜV-Bauart, VCCI, PSE, EAC	

### NOTE

<sup>\*1</sup> Proper operation of connected external devices other than headphones is not guaranteed.

<sup>\*2</sup> When the USB devices are not connected.

## DIMENSIONS



## COMPLIANT TIMING

Video Mode	Horizontal Frequency	Vertical Frequency	Dot Clock
800 × 600	37.879kHz	60.317Hz	40.000MHz
	46.875kHz	75.000Hz	49.500MHz
1024 × 768	48.363kHz	60.004Hz	65.000MHz
	60.023kHz	75.029Hz	78.750MHz
1280 × 1024	63.981kHz	60.020Hz	108.000MHz
	79.976kHz	75.025Hz	135.000MHz
1680 × 1050	65.290kHz	60.000Hz	146.250MHz
	67.500kHz	60.000Hz	148.500MHz
1920 × 1080	83.890kHz	74.970Hz	174.500MHz
	95.540kHz	85.000Hz	198.723MHz
	110.000kHz	100.000Hz	228.800MHz